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**Career Objective**

To associate with a progressive company to contribute my testing skills and ability for the growth of the company that offers security and professional growth while being resourceful, innovative and flexible.

**Job Profile – QA Lead**

Experienced in Manual & Automation Testing around 10+ years on Web application testing Database ETL testing, API testing and strong STLC process knowledge under e-Commerce & e-Learning Domain

* As a Software Tester in System testing and System Integration testing - actively involved right from the Initiation phase to implementation/Gateway to production.
* As a Senior QA - played a crucial role from QA Team in terms of Test Planning and Execution and direct interaction with the client and business.
* As a QA Lead – actively interacting with clients in Grooming and Planning meetings to identify the requirement gaps, participating in Defect Triage meetings, guiding the juniors in their testing activities
* Current Role - Lead Test Engineer, E-Learning Domain

**Core Competencies**

* Extensive Knowledge in **Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC).**
* Efficient in Test Case Estimation, Test Plan Document preparation, Test Case Design and Execution.
* Experienced in Black Box, Functional and Regression testing.
* ETL Testing & BI – Experience in SQL, Oracle, Amazon Redshift, and Jaspersoft.
* Mobile Applications testing - iPad, Samsung S4, Samsung Tab, iPhone.
* API Testing - Experience in Web services SOAP and Rest
* Proficient in Defect Management.

**Technical Skills**

* **Test Management Tools**: Microsoft Test Manager, qTest
* **Defect Management Tools**: JIRA, Rally
* **Deployment Tool**: Build Master
* **Database**: My SQL, Amazon Redshift
* **BI Tool:** Jaspersoft
* **Language**: Core Java
* **Automation Testing Tool**: Selenium

**Domain Expertise**

* E-Commerce
* E-Learning
* Cards and Payments

**Professional Experience**

* Working as a **QA Lead** for **Softcrylic Technology Solutions** from September 2019 to till date
* Worked as a **Consultant** for **Capgemini India Pvt Ltd** from September 2016 to August 2019.
* Worked as a **Test Engineer** for **Softcrylic Technology Solutions** from August 2013 to August 2016.

Educational Qualification

* Bachelor of Technology (Information Technology) **at Odaiyappa College of Engineering and Technology (Affiliated to Anna University)** and secured 78% from 2008 to 2012.
* Higher Secondary at **Vidya Parthi Higher Secondary School (State Board)** and secured 71%.

**Project Profile**

**Project #1: (Current Project)**

* Title : Waggle
* Client : Houghton Mifflin Harcourt
* Organization : Softcrylic Technology Solutions
* Role : QA Lead
* Competencies : Manual Testing, ETL & BI testing
* Period : September 2019 to till date
* Domain : E-Learning
* Team Size : 8

Waggle is an online assessment/content delivery system. Schools will be able to purchase standards-aligned assessment "packs" to plug into the system. Plankton team will author practice packs to support formative assessment, data retrieval, and progress monitoring.

**Roles & Responsibilities: -**

* Involved in Agile Methodology business throughout the experience and directly interacted with clients to clarify exact functional requirements.
* Creating the approach for Test Design phase, Reviewing Test Cases for the Test Conditions mapped to requirements and reporting metrics/status reports.
* Guiding the Junior QA members in writing effective test cases.
* Conducting agile ceremonies in the absence of Scrum Master.
* Conducting Brain storming session with QA Team to get the all possible scenarios
* Handling JSON in segregating and data formation and JSON Data Validation.
* Reviewing the Test Cases and providing review comments at various levels like Sanity, Regression, System, Integration, and Documentation.
* Performing GUI, Functional, End to End, Data base & ETL Testing.
* Performing web services testing using Rest Call and handling Api's in different situations.
* Participated in daily status Meetings and Performed for project hand off.
* Involved in Defect Triage meeting with Stakeholders
* Experienced in handling the **JIRA tool** for defect management.
* Involved in DB Testing using **MySQL** and **Redshift DB** **Testing** with BI reports and hands on experience in writing the queries.
* Reviewing Selenium Automation scripts and providing new requirements to Automation team.

**Project #2:**

* Title : Atlas
* Client : Global Payments (Heartland Payments)
* Organization : CapGemini India Pvt Ltd.
* Role : Senior Tester
* Competencies : Web Based application testing
* Period : September 2016 to August 2019
* Domain : Cards and Payments
* Team Size : 6

ATLAS is an On-boarding application used by Sales Rep and other Sales executives for boarding a Merchant with Heartland payments System. It consists of collecting all details of Merchants and signing the contract with them instantly. It also contains some supporting application which helps to produce various reports, Sales Dashboards, registering Affiliates, Client Manager, Order Management, Document Queue processing.

**Roles & Responsibilities:-**

* Involved in Agile Methodology business throughout the experience and directly interacted with clients during functional requirements analysis.
* Understanding the approach for Test Design phase, Preparing & Reviewing Test Cases for the Test Conditions mapped to requirements and reporting metrics/status reports.
* Performing Functional, Regression, Pre- production and Post- production testing.
* Creating and managing manual test cases in **qTest** and Reporting Defects in **Rally**
* Participated in Daily scrum calls, Grooming and Sprint Planning.
* Executing and enhancing the available automation scripts.
* Validating Reports against the SQL database.

**Project #3:**

* Title : Pampered Chef
* Client : The Pampered Chef
* Organization : Softcrylic Technology Solutions
* Role : Team Member
* Competencies : Automation Testing using Selenium
* Period : October 2015 to August 2016
* Domain : E-Commerce
* Team Size : 4

Pampered Chef, Ltd. is a global multi-level marketing company that offers a line of kitchen tools, food products, and cookbooks for preparing food in the home. They also offer some products to help transport some of their products and gardening tools.

**Roles & Responsibilities:-**

* Involved in Agile Methodology business throughout the experience and directly interacted with clients during functional requirements analysis.
* Understanding the approach for Test Design phase, Preparing & Reviewing Test Cases for the Test Conditions mapped to requirements and reporting metrics/status reports.
* Performing Functional, Regression, Pre- production and Post- production testing.
* Experienced in handling the **JIRA tool** for defect management.
* Participated in Daily scrum calls, Grooming and Sprint Planning.
* Understanding the functionality and consolidating the already existing test cases which suits for automation.
* Executing the automation scripts given by the automation team and validating it with the manual Test cases.
* Execution of Selenium Automation scripts in different environments and reporting the bugs to Developers.

**Project #4:**

* Title : Get Waggle
* Client : Triumph Learning
* Organization : Softcrylic Technology Solutions
* Role : Team Member
* Competencies : Manual Testing, ETL & BI testing
* Period : Jan 2014 to October 2015
* Domain : E-Learning
* Team Size : 6

Get Waggle is an online assessment/content delivery system. Schools will be able to purchase standards-aligned assessment "packs" to plug into the system. Triumph Learning will author practice packs to support formative assessment, data retrieval, and progress monitoring.

**Roles & Responsibilities:-**

* Understanding the approach for Test Design phase, Preparing Test Cases for the Test Conditions mapped to requirements and reporting metrics/status reports.
* Performing GUI, Functional, End to End, Data base & ETL Testing.
* Performed Mobile App Testing by executing Test Cases at various levels like Sanity, Regression, System, Integration, Documentation.
* Reporting Defects in JIRA on testing the application.
* Reporting status reports for all phases of the project.
* Clarifying the queries raised by Automation team on regression test cases and functionality of the application

**Project #5:**

* Title : RedCats
* Client : One Stop Plus Group
* Organization : Softcrylic Technology Solutions
* Role : Team Member
* Competencies : Manual Testing
* Period : August 2013 to Dec 2013
* Domain : E-Commerce
* Team Size : 3

OSP Group puts e-commerce at the heart of its brands. It makes each customer purchase a unique experience trust, pleasure, instantaneousness, simplicity, expertise. OSP Group is accompanying this evolution by adopting a more dynamic, reactive and web-oriented model.

**Roles and Responsibilities:**

* Understanding the Client Requirements using associated documents.
* Raising Queries/Ambiguities for the requirements/functional specifications that need more clarification. Analyzing and understanding Test Conditions that are mapped to requirements.
* Involved in System, Functional, Stability, Integration, End to End, Regression, Pre Production testing of web-based applications
* Reporting Defects in Test tracker on testing the application.
* Reporting status reports for all phases of the project.

**Personal Profile**

Name : Balaji.M.P

Date of Birth : 26.02.1991

PAN : BTVPB3808E

Gender : Male

Father Name : M.Prabakaran

Nationality : Indian

Languages Known : English, Tamil

Strengths : Self Motivated, Quick learner, Good Team Player

Hobbies : Listening music, Reading Novels

I hereby declare that the information furnished above is true to the best of my knowledge.

**M.P.BALAJI**